

State Regulators/Student Consumer Complaints

last updated August 10, 2011

State	Regulator	Agency	Address	City	Zip	Email	Phone	Website
Alabama	Anette	McGrady	Department of Postsecondary Education	PO Box 302130	Montgomery	36130	amcgrady@dpe.edu	334-293-4651 www.acs.cc.al.us
	Elizabeth	French	Commission on Higher Education	100 North Union Street	Montgomery	36104	elizabeth.french@ache.alabama.gov	334-242-2179 www.ache.state.al.us/
Alaska	Jo Anne	Hayden	Commission on Postsecondary Education	PO Box 110505	Juneau	99881	joanne.hayden@alaska.gov	907-465-2962 akadvantage.alaska.gov/
Arizona	Teri	Stanfill	State Board of Private Postsecondary Education	1400 W. Washington St., Room 260	Phoenix	85007	teri.stanfill@azppse.gov	602-542-2399 azppse.gov
Arkansas	Zanette	Douglas	Department of Higher Education	114 E. Capitol	Little Rock	72201	Zanette.Douglas@adhe.edu	501-371-2012 www.adhe.edu
California	Joanne	Wenzel	Bureau for Private Postsecondary Education	2535 Capitol Oaks Dr., Ste 400	Sacramento	95833	joanne.wenzel@dca.ca.gov	916-431-6905 www.bppe.ca.gov
Colorado	Heather	DeLange	Commission on Higher Education	1560 Broadway, Suite 1600	Denver	80204	heather.delange@dhe.state.co.us	303-866-2723 highered.colorado.gov/dpos
Connecticut	Patricia	Santoro	Department of Higher Education	61 Woodland St.	Hartford	06105	PSantoro@ctdhe.org	860-947-1819 www.ctdhe.org
Delaware	Wayne	Barton	Department of Higher Education	401 Federal St. Suite 2	Dover	19901	wbarton@doe.k12.de.us	302-735-4120 www.doe.k12.de.us
Florida	Susan	Hood	Florida Department of Education	325 W. Gaines St., Suite 1414	Tallahassee	32399	Susan.Hood@fldoe.org	850-245-3200 www.fldoe.org
Georgia	Bill	Crews	Nonpublic Postsecondary Education Commission	2082 E. Exchange Place, Suite 220	Tucker	30084	billc@npec.state.ga.us	770-414-3300 www.gnpec.org
Hawaii	Jeffrey	Brunton	Department of Education	235 South Beretania Street, RM 801	Honolulu	96813	jbrunton@dcca.hawaii.gov	808-586-2636 hawaii.gov/dcca
Idaho	Harvey	Lyter III	Board of Education	650 W. State Street, S-307	Boise	83720	harv.lyter@osbe.idaho.gov	208-332-1587 www.boardofed.idaho.gov
Illinois	Bob	Blankenberg	Board of Higher Education	431 E Adams St, 2nd Floor	Springfield	62701	blankenberg@ibhe.org	217-557-7350 www.ibhe.org
Indiana	Ross	Miller	Commission on Proprietary Education	302 W. Washington St., Suite 201	Indianapolis	46204	rmiller@cpe.in.gov	317-232-1324 www.in.gov/cpe/
Iowa	Kristin	Crabtree Goff	Department of Education	400 E. 14th St.	Des Moines	50319	kristin.crabtree@ioaw.gov	515-281-0319 educateiowa.gov/
Kansas	Katherine	Geier	Board of Regents	1000 SW Jackson St., Suite 520	Topeka	66612	kgeier@ksbor.org	785-286-1529 www.kansasregents.org
Kentucky	Sarah	Levy	Council on Postsecondary Education	1024 Capital Center Dr # 320	Frankfort	40601	sarah.levy@ky.gov	502-573-1555 cpe.ky.gov/
Louisiana	Nancy	Beall	Board of Regents	PO Box 3677	Baton Rouge	70821	nancy.beall@regents.la.gov	225-342-4253
Maine	Harry	Osgood	Department of Education	23 State House Station	Augusta	04333	harry.osgood@maine.gov	207-624-6846 www.maine.gov/education
Maryland	Sue	Blanshan	Higher Education Commission	839 Bestgate Road	Annapolis	21401	sblansha@mhec.state.md.us	410-260-4533 www.mhec.state.md.us
Massachusetts	Claudia	Bell	Board of Higher Education	One Ashburton Place, Room 1401	Boston	02108	cbell@bhe.mass.edu	617-994-6913 www.mass.edu/
Michigan	Michael	Beamish	Department of Licensing and Regulatory Affairs	PO Box 30018	Lansing	48909	beamishm@michigan.gov	517-241-6806 www.michigan.gov/lara/
Minnesota	George	Roedler	Office of Higher Education	1450 Energy Park Drive, Suite 350	St Paul	55108	george.roedler@state.mn.us	651-259-3975 www.oh.e.state.mn.us
Mississippi	Fiona	Quails	Commission on Proprietary School/College Registration	3825 Ridgewood Road	Jackson	39211	fquails@mscjc.edu	601-432-6340 www.sbcjc.cc.ms.us/program/psDefault.aspx
Missouri	Leroy	Wade	Department of Higher Education	3515 Amazonas Drive	Jefferson City	65109	leroy.wade@dhe.mo.gov	573-751-2361 www.dhe.mo.gov
Montana	Thomas	Gibson	Office of the Commissioner, Montana University System	P.O. Box 203201	Helena	59620	tgibson@montana.edu	406-444-0311 www.mus.edu
Nebraska	Kathleen	Fimpe	Coordinating Commission for Postsecondary Education	140 North 8th Street #300	Lincoln	68508	kathleen.fimpe@nebraska.gov	402-471-0030 www.ccpe.state.ne.us
Nevada	David	Perlman	Commission on Postsecondary Education	3663 East Sunset Road St. 202	Las Vegas	89120	dperlman@cpe.state.nv.us	702-486-7330 www.cpe.state.nv.us
New Hampshire	Kathryn	Dodge	Postsecondary Education Commission	3 Barrell Ct. #300	Concord	03301	kdodge@pec.state.nh.us	603-271-2555 www.nh.gov/postsecondary
New Jersey	Iris	Duffield	Commission on Higher Education	P.O. Box 542	Trenton	08625	iduffield@che.state.nj.us	609-292-2955 www.state.nj.us/highereducation
New Mexico	Trevor	Serrao	Higher Education Department	2048 Galisteo Street	Santa Fe	87505	Trevor.Serrao@state.nm.us	505-476-8435 www.hed.state.nm.us
New York	Monica	Borden	State Education Department	Room 962, Education Building Addition	Albany	12234	mborden@mail.nysed.gov	518-474-3969 www.highered.nysed.gov/bpss
North Carolina	Maggie	Ryan	University of North Carolina Board of Governors	PO Box 2688	Chapel Hill	27514	mryan@northcarolina.edu	919-962-4558 www.northcarolina.edu/bog/
North Dakota	Debra	Huber	Department of Career and Technical Education	State Capitol, 600 E. Boulevard Ave, Dept. 270	Bismarck	58505	dehuber@nd.gov	701-328-2678 www.nd.gov/cte
Ohio	Shane	DeGarmo	Board of Regents	30 East Broad Street, 36th Floor	Columbus	43215	sdegarmo@regents.state.oh.us	614-387-1215 www.ohiohighered.org
Oklahoma	Jose	Dela Cruz	State Regents for Higher Education	655 Research Parkway, Suite 200	Oklahoma City	73104	jacruz@osrhe.edu	405-225-9150 www.okhighered.org
Oregon	Jennifer	Diallo	Office of Degree Authorization	Ste 126, 255 Capitol Street	Salem	97310	jennifer.i.diallo@state.or.us	541-687-7452 www.osac.state.or.us/oda/
Pennsylvania	Carol	Gisselquist	Department of Education	333 Market St., 12th Floor	Harrisburg	17126	cgisselqui@state.pa.us	717-787-4448 www.education.state.pa.us
Rhode Island	Deborah	Grossman-Garber	Office of Higher Education	80 Washington St Suite 524, Shepard Building	Providence	02903	dvetteri@ribghe.org	401-456-6010 www.ribghe.org
South Carolina	Renea	Eshleman	Commission on Higher Education	1333 Main St., Suite 200	Columbia	29201	reshleman@che.sc.gov	803-737-2281 www.che.sc.gov
South Dakota	Paul	Gough	Board of Regents	306 East Capitol Avenue Suite 200	Pierre	57501	paulg@ris.sdbor.edu	605-773-3455 www.sdbor.edu
Tennessee	Nicholas	Cook	Higher Education Commission	404 James Robertson Pkwy, Suite 1900	Nashville	37243	nicholas.cook@tn.gov	615-253-8874 www.tn.gov/thec
Texas	Michael	DeLong	Workforce Commission	101 East 15th Street	Austin	78778	michael.delong@twc.state.tx.us	512-936-3104 www.twc.state.tx.us
Utah	Marla	Winegar	Department of Commerce, Div. of Consumer Protection	160 East 300 South 2nd Floor	Salt Lake City	84111	mwinegar@utah.gov	801-530-6601 www.dcp.utah.gov
Vermont	Cassandra	Ryan	State Board of Education	120 State Street	Montpelier	05320	Cassandra.Ryan@state.vt.us	802-828-3144 www.education.vermont.gov
Virginia	Linda	Woodley	State Council of Higher Education	101 N. 14th Street, 9th Floor, James Monroe Bldg	Richmond	23219	lindawoodley@schev.edu	801-371-2938 www.schev.edu
Washington	Karen	Oelschlager	Higher Education Coordinating Board	PO Box 43430	Olympia	98504	kareno@hecb.wa.gov	360-753-7869 www.hecb.wa.gov
West Virginia	Mark	Stotler	Higher Education Policy Commission	1018 Kanawha Blvd. E. Ste 700	Charleston	25301	stotler@hepc.wvnet.edu	304-558-0262 www.wvctcs.org
Wisconsin	David	Dies	Educational Approval Board	30 W. Mifflin Street, 9th Floor	Madison	53703	david.dies@eab.state.wi.us	608-267-7733 eab.state.wi.us
Wyoming	Samantha	Mills	Department of Education	2300 Capitol Avenue Hathaway Bldg 2nd Floor	Cheyenne	82002	Samantha.mills@wyo.gov	307-777-5712 edu.wyoming.gov
DC	Alisha	Henry	Office of the State Superintendent of Education	810 First Street, NE, 2nd Floor	Washington	20002	alesia.henry@dc.gov	202-727-6436 www.osse.dc.gov